



4801 Powell Ave.
Birmingham, AL 35222
Toll Free 877-795-0390
Fax 205-591-2857

Name: _____ Date: _____

Please supply your daytime phone number and email address in case we need to reach you:

Returned Item Code (From Invoice)	Circle One	If swapping – swap for:	Size	Color/Pattern
	Swap/Return			
	Swap/Return			
	Swap/Return			

Additional Customer Comments:

RETURNS - Domestic US Orders Your satisfaction with BigCamo.com gear is guaranteed, but if you'd like to swap or get credit **items MUST BE in BRAND NEW condition for the return to us.** We'll accept returns for any reason for 45 days after purchase. For all swaps/refunds, please use the area above explaining what you'd like to do. We'll send your replacement via UPS Ground free of charge, ASAP. This applies to **ONE round** of swapping only. Multiple swaps over the same garment will result in additional charges. **ONLY domestic U.S. ORDERS are eligible.**

- You may use any carrier you wish (UPS/USPS/FedEx etc) to return your package
- We credit returned items at 100% of sales price* (based on requirements below), to your original card
- **IN A HURRY?** If you have a TIME CRUNCH, *make a new order online* and when you return the first gear, tell us in a note that you already reordered. We will credit your items, as well as UPS Ground Ship charges from your second order.

***To Get 100% credit, PLEASE READ** the following steps to **AVOID restocking fees** deducted from your swap/credit, or a refused return:

- **Try it on, but DON'T USE THE GEAR**
- **DON'T REMOVE TAGGING**
- **DO NOT RETURN COVERED IN HAIR**
- **Return Boots/Waders with exterior packaging protecting the original boot/wader retail boxes (avoid labels, tape and address markings on the retail boot and wader boxes)**

Original Shipping charges and any tariffs are the responsibility of the customer and are non-refundable. All **refunds will be processed to the credit card used for the purchase.** Please do not return shipping C.O.D. as it will be refused. Unlike Amazon or Wal-Mart, we are a small outfit who owns all our inventory, so we're careful with each item that goes out the door. With that said, **THANKS - We appreciate your business and your careful returns more than you know!**